

Lancashire Care NHS Foundation Trust Universal Services



Children & Families Network

Specialist Services

Secure Services

Mental Health

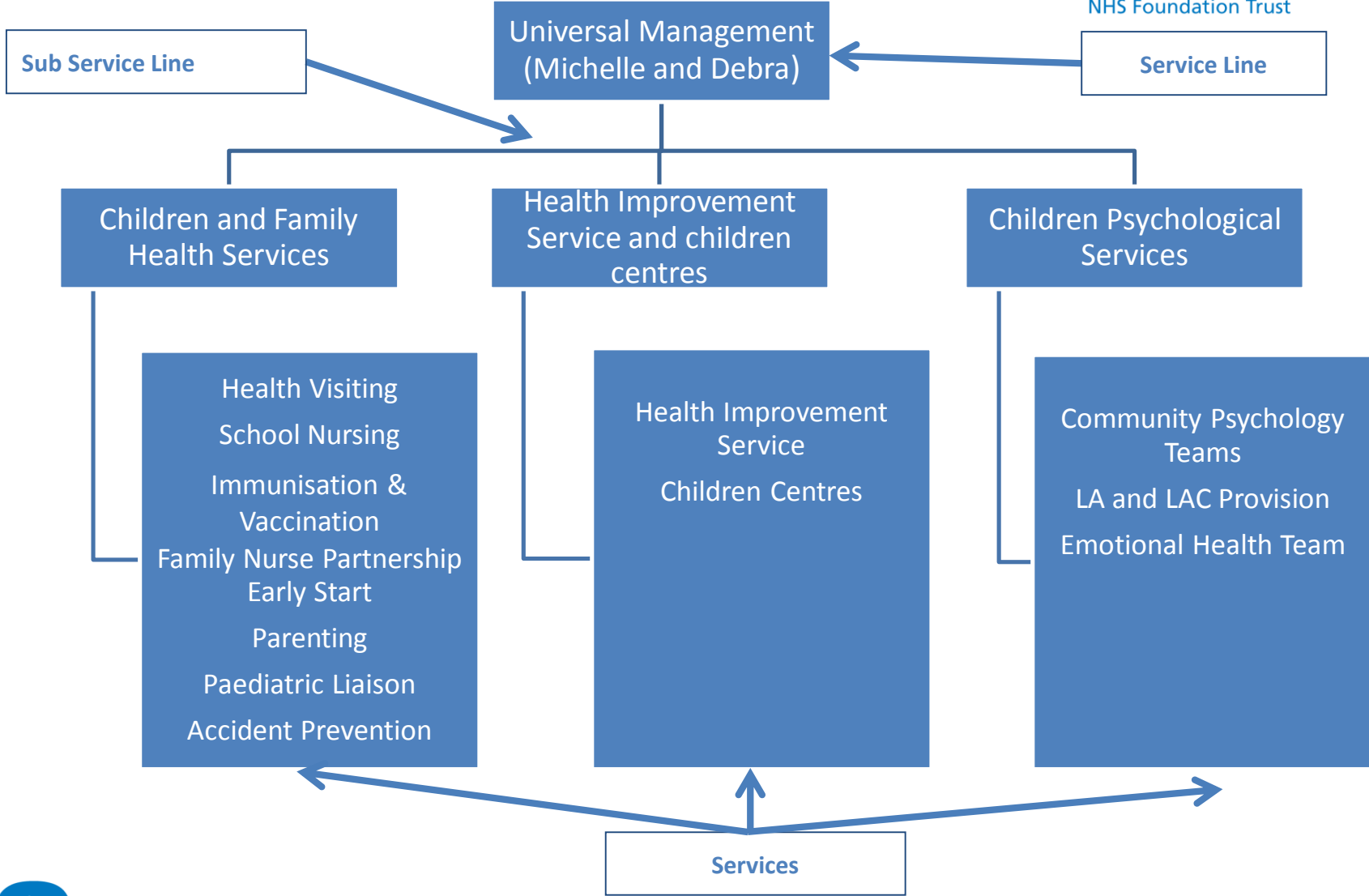
Community Services

Children and Families

Lancashire Care **NHS**
NHS Foundation Trust



Universal Service Line



Universal Services Vision

***‘Enable health and well-being throughout a
life course and across communities’***



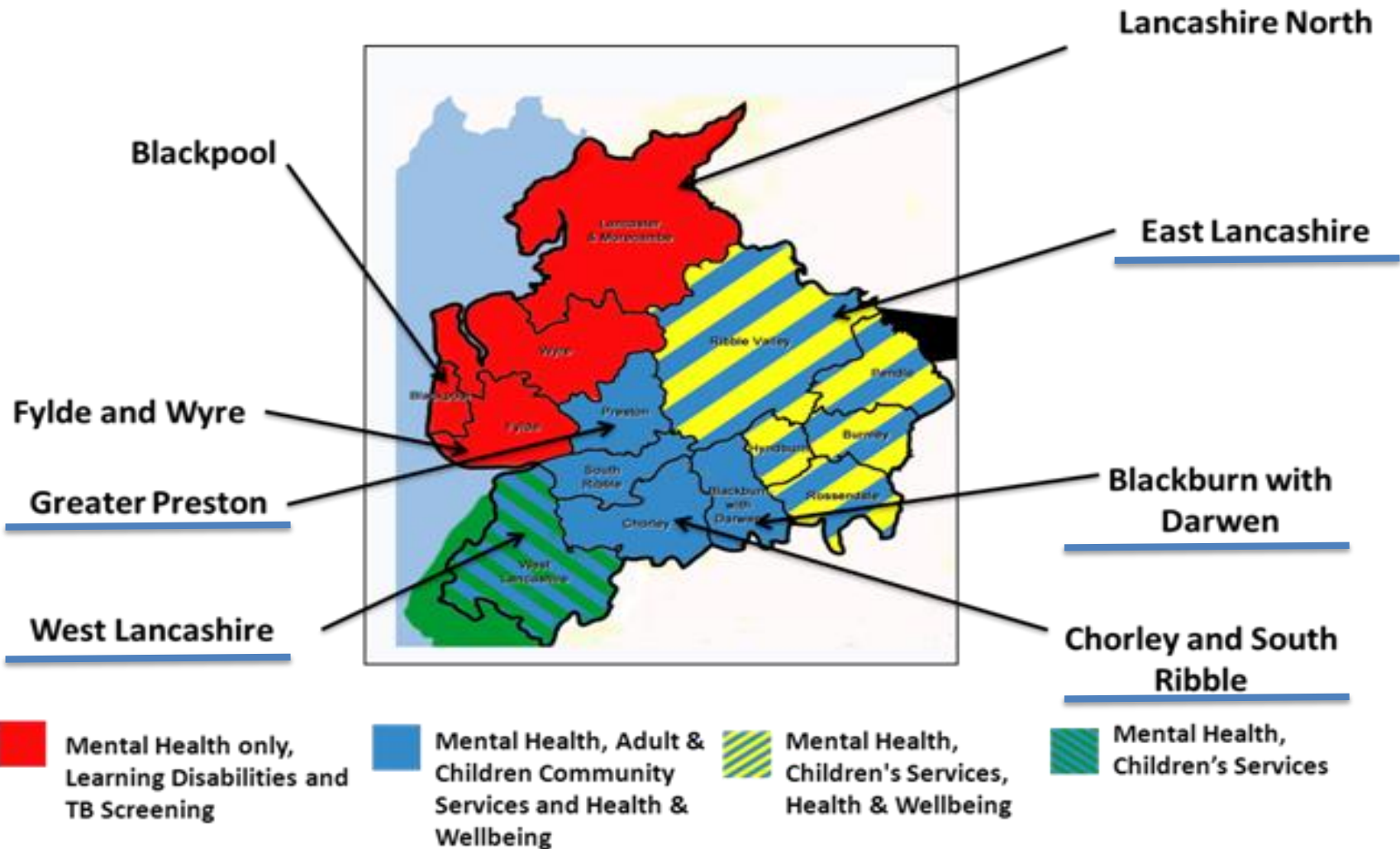
Universal Services Aims

- Holistic assessment and identification of need by highly trained professionals
- Working in partnership to promote prevention and early intervention, building community capacity
- Developing and delivering quality evidence based interventions
- Delivering services shaped by service users, staff and partners

Celebrating Success

- The 'Early Start' Team was awarded the Nursing Times Award .
- The National 5 year old dental health survey 2011/2012 was published during Quarter 3 of 2013 /2014. Results showed a reduction of dental cavities amongst 5 years old children since the 2007/2008 survey.
- Community Placement of the Year – Nursing Times Award
- Student shortlisted for post grad student of the year
- Awarded 5 out of 8 available awards at the LCFT 2014 Staff Awards

LCFT Geography



Health Visiting

Healthy Child Programme
focussing on prevention,
early identification
through:

- Antenatal Contact
- New Birth Visits
- 4-6 week contact
- 3-4 month contact
- 8-12 month contact
- 2 to 2 ½ year contact

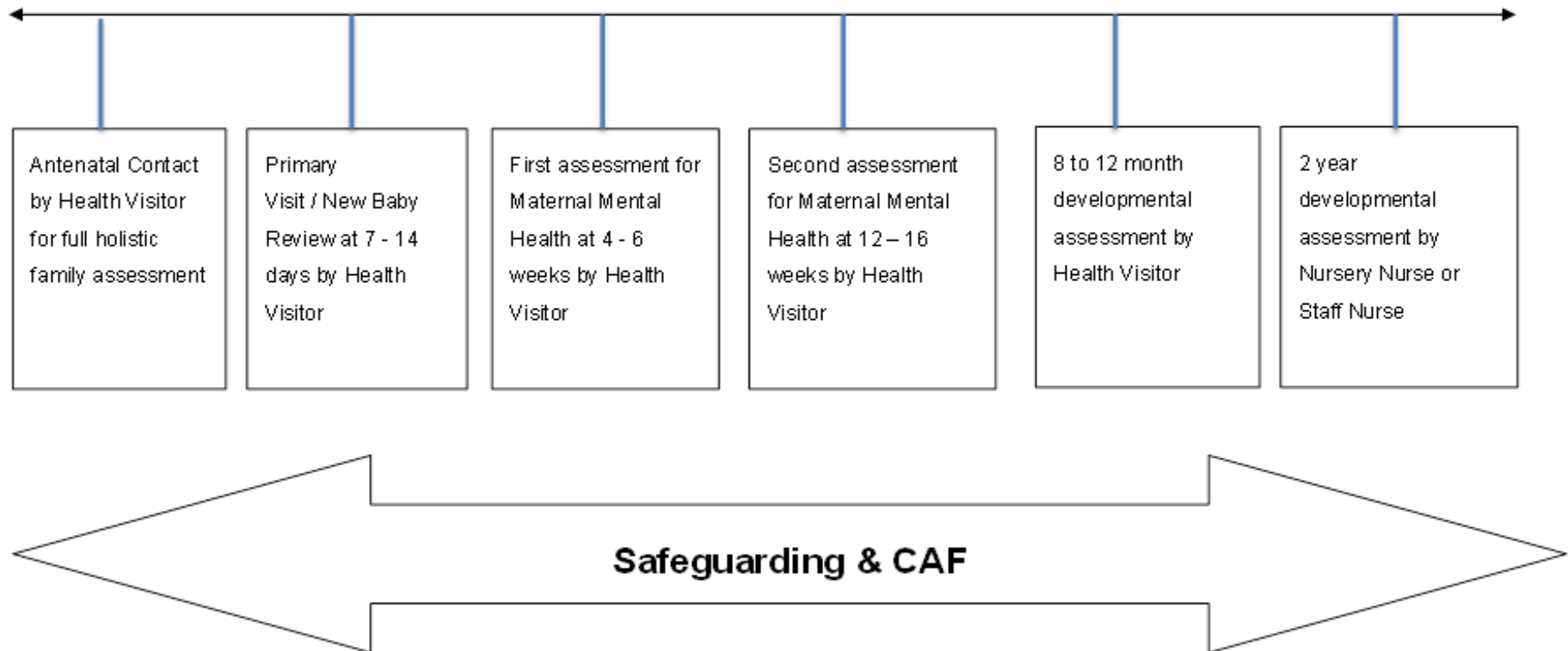
Building Community
Capacity

Promote Integrated
working between health &
other agencies

Deliver packages of care
through clear pathways
reducing duplication and
eliminating gaps e.g.

- Safeguarding
- Infant feeding
- Domestic Violence

Core Service Time Line for Health Visiting Service 0-5 years



All families are offered the core visits above, and the service reaches 95% of families for many visits. Additional visits are offered if families are highlighted as additional need, and requiring further levels of support. There are 4 levels of support: community, universal, universal plus and partnership plus. Partnership plus often involve more complex cases.

School Nursing

Public health priorities

School health needs assessment

*National child measurement
programme*

*Support for ongoing health
issues*

Emotional health

Healthy weight

Continence

Sexual health

Drugs, alcohol and smoking

Drop – in sessions

‘Getting it right for children, young people and families’

School Nursing Service Description

Level	The national model for school nursing	Examples of the local offer
Community	Your Community has a range of health services (including GP and community services) for children, young people and their families. School nurses develop and provide some of these and make sure you know about them.	<ul style="list-style-type: none"> • School health needs assessment offered in every school at reception, year 6 and year 9 – this identifies needs within the school leading to the development of an annual school action plan • Work with the 0-19 team to build community capacity within local and school communities • Supporting schools in delivery of PSHE around key public health priorities
Universal	Universal services ensure that every child, young person and family can access the Healthy Child programme to ensure a healthy start for every child	<ul style="list-style-type: none"> • National child measurement programme at reception and year 6 • Individual questionnaires at reception, year 6 and year 9 as part of school health needs assessment process which identify needs for individual children • Drop in sessions within local high schools • Childhood vaccination programme offered by the vaccination team

School Nursing Service Description

<p>Universal plus</p>	<p>Universal plus delivers a swift response from your team when you need specific expert help</p>	<ul style="list-style-type: none"> • Work with families and schools to develop care plans and training requirements for children with additional and complex health needs • Support for continence issues • Support for a range needs such as sexual health, drugs and alcohol, emotional health and wellbeing, healthy eating and smoking • Review of A&E forms and follow up as required
<p>Universal partnership plus</p>	<p>Universal partnership plus delivers ongoing support from your team and other local services working together with you to deal with more complex issues over a period of time (e.g. with voluntary and community organisations and your local authority).</p>	<ul style="list-style-type: none"> • Robust individual health needs assessment completed for all children who require multiagency support • Identification and support for domestic abuse • Full participation in statutory safeguarding processes and CAF where there is an identified health need which can be met by our service

Unique Selling Point

- LCFT is one of largest children and family networks in the country. School nurses work within integrated 0-19 teams, which means that there is a family based approach across the ages which provides a seamless service.
- LCFT school nursing service has an innovative approach to school health needs assessment which pulls together information from children and young people, parents, schools and local public health data
- LCFT School Nurses provide a visible, accessible, confidential evidence based progressive universal service to school-aged children/ young people within our geographical boundary ensuring that relevant support is made available at a time that the children, young people and their families need.
- Health visitors provide visible, accessible, confidential evidence based progressive universal service to preschool children and their families within our geographical boundary ensuring that relevant support is made available when needed.

What do our users say?

- School nurses are trusted and valued by children and young people.
- 96% of young people surveyed said they would recommend our service to someone they care about
- 99% of young people surveyed said they were treated with dignity and respect.

The best thing is I am listened to. What I say matters.

Being able to say what I was really feeling and it was confidential.

What do our users say?

- 99% of respondents are either likely or very likely to recommend our Health Visiting service to someone they care about
- 99% of respondents reported that they were involved as much as they wanted either most of the time or at all times in the delivery of Health Visiting services
- 96% of respondents reported that they were treated with dignity and respect all of the time rising to 99.5% to include most of the time.
- 98% of respondents reported that they could contact the Health Visiting service when needed either most or all of the time. 87% reported this was all the time

I was really helped by my HV when suffering from depression.

It's a service that you can access at all times.



Thank you

Any Questions